

Dear Applicants,

As the National Health Regulatory Authority's commitment to ensure appropriate precautionary and preventative measures are taken to reduce the possibility of transmission of the COVID 19 virus and in accordance with the announcement by the Government Executive Committee chaired by HRH Prince Salman Bin Hamad Al Khalifa, the Crown Prince, Deputy Supreme Commander and First Deputy Prime Minister recommending that ***all Private & public sector employees continue work as usual, though encouraging work from home wherever possible*** – will begin to offer all our services electronically effective Sunday 22nd March 2020 until further notice.

The only service that will be provided **onsite at NHRA will be to validation of medical reports and sick leaves.**

Please utilize the information below to assist in your queries to NHRA:

Section/Unit	Email address	Contact
CEO Office	CEOsecretary@nhra.bh	17113332
Health Care Professionals:		
Medical Doctors	medical@nhra.bh	17113319
Dentists	dental@nhra.bh	17113297
Pharmacists	pharmacy@nhra.bh	17113320
Nursing	nursing@nhra.bh	17113257
Allied	allied@nhra.bh	17113316
Health Care Facilities	HCF@nhra.bh	17113265
Pharmaceutical Product Regulation	fatima.alderazi@nhra.bh	17113246
Medical Devices	medical_devices@nhra.bh	17113337
Clinical Trials & CPD:		
Clinical Trials	CPD@nhra.bh	17113318
CPD	CT@nhra.bh	
Medical Complaints		17113312
Medical complaints	complaints@nhra.bh	17113305
Medical accident report	incidents@nhra.bh	17113263
		17113350
Quality & Accreditation	accreditation@nhra.bh	17113313
Investors' Office	info@nhra.bh	17113310
Information Technology unit	Support@nhra.bh	17113356

In the event of any system errors during online application, please contact the Information Technology unit to solve and assist on:

Support@nhra.bh 17113356

All payments made to NHRA will be through direct bank transfer deposits or Benefit Pay **ONLY**. NHRA bank details are as follows:

Recipient name: National Health Regulatory Authority
Bank name: National Bank of Bahrain
IBAN: BH78 NBOB 0000 0088 5112 51

Important Notice:

Effective Sunday 22nd March 2020- Collection of all personal parcels will be suspended until further notice with the exception of Emergency Medical Supplies Parcels. In this case; customers should contact Mrs. Fatima Alderazi on Telephone No 17113246 for confirmation of delivery to NHRA. They should then send an E-mail to fatima.alderazi@nhra.bh, sabah.memon@nhra.bh with the following information:

- (1) Copy of prescription/medical report (2) Copy of Valid CPR (3) Customs paper

Customers will be contacted accordingly schedule an appropriate time for collection of these Emergency Medical Supplies.

Please do not hesitate to contact us with any questions regarding these new procedures.

We wish you continued health and wellbeing.